



City of Rotterdam



European Network
of Social Authorities



REGIONE DEL VENETO



The social european network
European Local Inclusion & Social Action Network



CONFERENCE

“Innovation in care: better chances and opportunities for all citizens”

**ENSA GENERAL ASSEMBLY 2016
ELISAN GENERAL ASSEMBLY 2016
YOUTH CARE PLATFORM MEETING**
Registration: <http://innovation-in-care.eu/>

Rotterdam, 27 & 28 June 2016

Kind attention of: **Mr. Antonios Antoniadis.**
Minister of Social affairs- German-speaking Community of Belgium

For information: **Mag Martina Rattinger**
Director EU-Representation Office of Carinthia, Brussels

WELCOME IN THE ELISAN NETWORK AND PERSONAL INVITATION

Dear Minister, dear Mr Antoniadis,

First of all let us stress that it is with utmost interest that we have the pleasure to welcome you and the German –speaking Community of Belgium as member of the Elisan network. Indeed we believe a mutual exchange of experiences to be of great benefit for the Regional Policy makers partners of the Elisan network. We are very grateful to the Region of Carinthia and to the Director of the Brussels Office, Mag. Martina Rattinger for establishing this contact.

This is the reason why we immediately wish to share the following invitation with you: the City of Rotterdam and three leading networks of European authorities working in social care, ENSA European Network for Social Authorities, ELISAN European Local Inclusion and Social Action Network, the Youth Care Platform will organise together a two day event entitled “Innovation in care: better chances and opportunities for all citizens” that will take place in Rotterdam under the Dutch presidency of the European Union on the 27th and 28th of June 2016.

Health and care services in Europe and internationally are undergoing pressure and changes due to the growing demand caused by the social situation: demographic change, unemployment, poverty, social exclusion and integration. To tackle these challenges, policy makers, regional and local authorities, public and private sectors have to develop appropriate innovative responses.

A multitude of good examples are being developed for instance in coordinated approaches and in integrating social and health care to combine resources. This event has the purpose to

escalate innovation and practices promoting people oriented approaches bringing tangible benefits for end users. The experiences to exchange aim to help health and care systems to contain costs unlocking business opportunities. The work will be oriented on the efficiency of social protection systems over the life course. Successful experiences will be exchanged in the following strands child care, family policies, violence prevention, developing youth inclusion and skills, disability, active and healthy ageing.

In connection with programming opportunities of the EU inclusive growth strategy, the EIP and the sustainable development goals, Leading international experts and decision makers will be invited presenting and discussing Innovative Practices and Policies.

The program will include a high level conference followed by study visits in the field of inclusive and integrated care targeting the elderly, the disabled, youth and child platforms centres.

On this occasion we believe, it would be really important and meaningful if you could participate to the ELISAN General Assembly and Administrative Board of the 27/6 so that we could ratify your membership, introduce you to the members of the Board, and give you the floor to present your significant competences, work and projects in the field of social policies. Moreover it would be the opportunity to learn to know each other so we could plan together a programme of work. In addition you could contribute to the general events scheduled during these two days according to your field priorities.

Please find here enclosed the draft programmes of the events (http://www.innovation-in-care.eu/rotterdam/part_program)

Looking forward to your reply and to the opportunity to develop common projects .

With very best regards

The ENSA network
Manuela Lanzarin
Regional Minister for
Social Services Veneto
Region
Chair ENSA network

The ELISAN network
Sylvie Carrega
President ELISAN Network
Deputy Mayor of
Marseille

The Youth Care Platform
Stefaan Van Mulders
Administrator-General
Flemish Agency for Youth
Welfare
Chair of the Youth Care
Platform

Who are we?

ENSA

The ENSA European Network for Social Authorities is a network of cities and European regions that aims to promote international co-operation in the field of social care. Established by the Veneto region in 1999, the network has developed and supported strong partnerships between a wide range of regions and has carried out seminars, conferences, programmes and numerous exchanges of practitioners. This co-operation includes several projects financed by the European Commission. The network organises its work across five main areas – covering the elderly, youth and family, children, disability, and social inclusion. Once a year, working with the European institutions, a general assembly is held in order to share the lessons of the work done at local level and to participate actively in European policy-making and programmes.

ELISAN

Elisan, the European Local Inclusion and Social Action Network is a network of elected representatives set up with the support of the Committee of the Regions, with participatory status at the Council of Europe. This body promotes awareness of social actions at local level and seeks answers to social needs and rights issues.

Youth Care Platform

The Youth Care Platform has been set up by the Flemish Ministry for Youth Welfare. This association gathers care providers and their umbrella organizations with those national, regional and local authorities with legal responsibilities for the youth care sector in EU member states.

These three networks welcome new collaborations

Referees for further information

City of Rotterdam: Anthony Polychronakis, a.polychronakis@Rotterdam.nl

ENSA network: Elena Curtopassi, elena.curtopassi@regione.veneto.it

ELISAN network: Amandine Morelli, a.morelli@ccas-marseille.fr

Youth Care Platform: Jos Sterckx, jos.sterckx@kcse.eu

CONFERENCE
“Innovation in care: better chances and opportunities for all citizens”

ELISAN, ENSA, YOUTH CARE PLATFORM meetings
PRELIMINARY AGENDA

MONDAY, 27 JUNE 2016

8:30 – 11:00

Youth Care Platform meeting
Chair: Stefaan Van Mulders
(Chair of the Youth Care Platform)

9:00 – 11:00

ELISAN meeting
Chair: Sylvie Carrega (President of ELISAN)

10:30 – 11:15 Registration

11:30 – 12:30

Opening by Ahmed Aboutaleb, the Mayor of Rotterdam

Introductory speeches by

- Hon. Manuela Lanzarin – Chair of ENSA Regional Minister for Social Services Veneto Region - ELISAN Board
- Sylvie Carrega - President of ELISAN - Deputy Mayor City of Marseille, Vice President UNCCAS
- Anne Marie Chavanon - Chair of the Committee on Democracy, Social Cohesion and Global Challenges Conference of INGOs - Council of Europe

12:30 – 13:30 Lunch

13:30 – 16:00

In-depth presentations on the topic of the conference
“Innovation in care: better chances and opportunities for all citizens”
More information TBA

16:00 – 17:00

Working visits at the location
More information TBA

17:30

Reception and dinner at the City Hall
Host: Hugu de Jonge, Vice-Mayor of Rotterdam

**ELISAN, ENSA, YOUTH CARE PLATFORM meetings
PRELIMINARY AGENDA**

TUESDAY, 28 JUNE 2016

9:00 – 12:30

Working group sessions with working visits at location:

- **Child & family**
Chair: Rudy De Cock (Flanders)
- **Youth and Family**
Chair: George Luis del Re (Minors Youth, Family, Veneto)
- **Social Inclusion,**
Chair: Quentin Callens
(Flemish Agency for Integration and Citizenship)

9:00 – 12:00

TRIADE

“TRaining for Inclusion of Ageing people with Disabilities through Exchange” – project meeting
(project members only)

Chair: Johan Warnez (vzw den Achtkanter – Kortrijk)

12:30 – 13:30 Lunch

14:00 – 17:00

Working group sessions with working visits at location:

- **Elderly**
Chair: Kerstin Seipel (Stockholm Malar Region, Nacka municipality)
- **Disability**
Chair : Miljana Dejanovic (Laurence Planchais, Conseil départemental du Val de Marne)

18:30 Dinner

WEDNESDAY, 29 JUNE 2016

9:30 – 16:00

TRIADE “TRaining for Inclusion of Ageing people with Disabilities through Exchange” – project meeting
(project members only)

Chair: Johan Warnez (vzw den Achtkanter – Kortrijk)

* red fields indicate closed meetings

ENSA Working Group Proposals

The five working groups – Elderly, Disability, Youth & Family, Child and Social Inclusion – will exchange good practices and projects in connection to the theme of the conference “Innovation in care: better chances and opportunities for all citizens”. Below you can read the proposal of the different working group. Each working group coordinator is looking forward to your contributions!

ENSA Elderly working group

Coordination Stockholm Malar Region Municipality of Nacka, Kerstin Seipel

Most European countries are facing the same challenge in the increasing elderly population. The working group is sharing experiences and knowledge from research, best practice and study visits in this field.

The working group is currently focused on:

- active healthy ageing
- housing
- nutrition – pleasurable meals
- new innovative technologies for the elderly / disabled.
- fall and injury prevention

Recently the meeting was hosted by ISRAA in Treviso (Italy) in cooperation with a conference on, among other topics, housing – ageing in place. Last year in November the working group met in Paris (France) in cooperation with a conference hosted by Pôle Allongement de la Vie Charles Foix on nutrition and well-being for elderly with different diagnosis.

The ENSA also joined the *Covenant of mayors on Demographic Change* in 2015. The covenant is aiming to gather all local, regional and national authorities, and other stakeholders, that commit to cooperate and implement evidence-based solutions to support active and healthy ageing as a comprehensive answer to Europe’s demographic challenge. The Covenant on Demographic Change was launched on 7 December 2015 at the Committee of the Regions (Brussels), with the support of the European Commission and the AFEINNOVNET (network on innovation and ageing).

The working group is following SIHA’s - Senior International Health Association – work of health rights, for example adherence to treatment, pain relief treatments and nutrition.

The working group would like to share experiences and call for best practices and contributions in relation active healthy ageing.

If you have proposals and/or European projects on the theme please send your inputs to Kerstin Seipel
kerstin.seipel@nacka.se, +46 070 431 76 00

ENSA Child

Coordination: Child & Family, Flanders, Rudy De Cock

Since the recommendation ‘Investing in Children – breaking the cycle of disadvantage’ of the European Commission in 2013, different measures and actions were developed on how to tackle child poverty and social exclusion through measures such as family support and benefits, quality child care and early-childhood education. Within these measures and actions, regional, national and EU policies have an increasing attention for socialization and de-institutionalization of care: Which role communities can take up in tackling child poverty and social exclusion? How do you create social cohesion between families and the other inhabitants of neighbourhoods? How can one organize social (non-professional) support and how do social care and professionals in child care relate to each other?


During the working group ENSA Child, we want to organize an exchange on very concrete examples of community (so not-professional) care in the field of children and family policies: Which kind of activities can be taken up by communities? Who is involved in the network? What are the factors of success?

We invite everyone who has good practices on the topic of community care in child care, to send their input to Rudy De Cock, rudy.decock@kindengezin.be, +32 (0)2 533 13 29

ENSA Youth and Family

Coordination Veneto Region Social Services, Dr. George Luis del Re, director Minors Youth, Family, civic Service.

Theme 1: work life balance

In August 2015, the Commission published a Roadmap  for the initiative 'A new start to address the challenges of work-life balance faced by working families' to replace the 2008 Commission proposal to revise the 1992 Maternity Leave Directive. The objective for this initiative included in the 2016 Commission Work Programme is to increase the participation of women in the labour market by improving the current EU legal and policy framework and adapting it to today's labour market to allow for working parents and people with dependent relatives to better balance family and work life, allow for a greater sharing of care responsibilities between women and men, and to strengthen gender equality.

On line with the purpose of this consultation we would like to organize and exchange on projects related to work life Balance putting families and family friendly policies as pillar for social cohesion:

Specific areas:

- local policies supporting care duties of families;
- support to parenthood;
- fighting social exclusion;
- fighting against domestic violence;
- Public private partnerships.

Themes 2: developing youth skills

In order to reduce the current skills mismatch in Europe and ensure that the young are able to transition from education to employment, the EU is active in the following areas:

- ensuring that all young people have equal access to high quality education and training
- developing youth work and other non-formal learning opportunities
- providing links between formal education and non-formal learning
- improving the transition between education and training and the job market
- reducing early school leaving
- more broadly through the EU's policies for growth and jobs.

In this field we would like to invite European stakeholders to present projects aiming at supporting non-formal learning, such as youth exchanges, opportunities for volunteering, training, and networking opportunities for youth workers, cooperation for innovation in youth work, as well as projects to engage young people in a Structured Dialogue with policy makers.

We invite everyone who has good practices on these topics, to send their inputs to Elena Curtopassi, elena.curtopassi@regione.veneto.it.

ENSA disability, Coordination Conseil départemental du Val-de-Marne. Laurence Planchais-Miljana Dejanovic

The European Union, within its Disability Strategy 2010-2020, and in line with the United Nation Convention on the Rights of Persons with Disabilities, strives to create a more inclusive society for disabled people by bringing market opportunities and by fostering innovation. The innovation in care and social innovation should enable people with disabilities to achieve a better quality of life allowing independent living.

The ENSA Disability working group aligns its work on the EU Disability Strategy 2010-2020 and implements concrete and innovative actions in order to make disabled people's lives easier.

The work of ENSA Disability group is focused on:

- innovative practices and policies;
- people with learning disabilities.
- supported employment and work in the open labour market;
- leisure and daily activities;
- education and sports,
- accessibility: Improving the design of accessible spaces for persons with disabilities regardless of their disability (physical, sensory, mental, cognitive or mental).
- participation: allowing equal participation of disabled people in public and political life.

Through study visits and European projects, the ENSA Disability working group exchanges the knowledge and methodologies for a better answer to disabled people's needs. Since 2015, the work of the ENSA Disability group is focused on the project TRIADE (Training for Inclusion of Ageing people with Disabilities through Exchange) supported by European Commission in the framework of the European program ERASMUS +/Strategic Partnerships.

We invite everyone who has good practices/projects on these topics, to send their inputs to Miljana Dejanovic, Miljana.Dejanovic@valdemarne.fr

ENSA social inclusion, coordination: Flemish Agency for Integration and Citizenship, Quentin Callens

The objective of the ENSA working group on social inclusion is to support authorities in offering their services optimally in an ethnically diverse society. We wish to stimulate cross-border exchange of existing practices and develop innovative trainings and methods. These practices, trainings or methods can be directed at:

- professionals working in the broad context of services for newcomers such as civic-integration courses, language trainings, career-orientation and others
- professionals who assist regular services in the process of interculturalisation
- professionals in 'regular services' who feel dispossessed in dealing with the growing diversity of their customers

Integration covers all aspects of daily life in which living together in diversity is essential: opportunities to practice a new language, openness of the labour market, recognition of skills and degrees, the impact of mobile European citizens on social cohesion, user-friendliness of health-services, integration of travelling populations and Roma, orienting young asylum-seekers to the correct school, stimulating participation of newcomers in leisurely activities and organizations.

If you have proposals and European projects on these themes please send your inputs to Quentin Callens, quentin.callens@kruispuntmi.be

Youth Care Platform, Chair: Stefaan Van Mulders, Flemish Agency for Youth Welfare

Youth care, juvenile justice and social policies in general are not Europe's legal competences. But the impact of the EU is fast growing and broadening, extending also to the social and welfare policies. This causes threads and opportunities for actors in the youth care sector and it urges them to act also at this EU-level.

Therefore care providers and social authorities active in the Youth Care sector in EU-member states and the ENSA-network are gathering in a permanent European working group of actors in the youth care sector. This group is targeting:

- national/regional/local authorities with legal responsibilities in this field;
- professional service providers: governmental and non-governmental organizations and their umbrellas associations.

The aim of the platform is:

- regular cooperation and exchange between the working group members (through a yearly meeting and European funded projects);
- to work on a long term strategy that aims to a permanent (and professional) representation at EU-level. In addition to this approach the will is to explore strategic alliances with existing EU-networks.

In the actual phase the Youth Care Platform is operating in the framework of the ENSA-network.

For further information, please contact Knowledge Center Social Europe, Jos Sterckx, jos.sterckx@kcse.eu

Information about some of projects addressed with the involvement of the conference organisers



What is TRIADE?

The Erasmus+ project TRIADE focuses on inclusive support of disabled ageing people. Many services for the disabled see how their clients are developing (new) physical and mental support needs as they are growing older - thanks to better medical services and environmental conditions for that matter. Staff don't know how to support these clients adequately. From an inclusive point of view, services for the elderly and services for home care, are incited to support the client as a person ageing in place (allowing the senior persons to remain in the living situation of their choice for as long as they wish and are able to). This is the leading inclusive principle. These services are lacking competences to support disabled clients. The TRIADE project aims to share best practices of both kind of organizations, developing and implementing (new, innovative) vocational methods of training or re-training to deal with this discrepancy regarding required skills and attitudes. Both formal and informal care are taken into account. By October 2017, the consortium of 10 European organizations (active in the field of the elderly and/or the disabled, VET-organizations, universities and high schools and the European Network of Social Authorities ENSA) wish to present recommendations for policy and curriculum development, to foster professional and informal support competences as part of the transition toward inclusion.



Urban Health Centers Europe



What is Urban Health Centres 2.0?

Urban Health Centres 2.0 is a three-year European research project which started in January 2014. It promotes innovative integrated health and social care pathways, early detection of frailty, management of polypharmacy and the prevention of falls for active and healthy ageing in European cities. The project adopts a user-centred approach and puts older citizens and patients at the centre of care.

List of partners:

- Erasmus University Medical Centre Rotterdam
- City of Rotterdam
- University of Applied Science Rotterdam
- Polibienestar Research Institute – Universitat de València
- AGE Platform Europe
- European Local Inclusion and Social Action Network (ELISAN)
- Anonimi Etairia Erevnas, Kainotomias kai Anaptiksis Tilematikis Texnologias – VIDA VO A.E.
- Municipality of Pallini
- University of Manchester
- Croatian Society for Pharmacoeconomics and Health Economics
- Zorg Op Noord
- University of Rijeka



What is SmartCare?

Health and social care in Europe is often delivered in an uncoordinated way. The SmartCare project will formalize two care pathways and support their implementation and piloting in ten European regions. The individual pathway steps are described in local care plans which make use of modern ICT tools to allow health and social care professionals to deliver the best possible care to citizens and patients. SmartCare services will provide full support to cooperative delivery of care, integrated with self-care and across organisational silos, including essential coordination tools such as shared data access, care pathway design and execution as well as real time communication support to care teams and multi-organisation access to home platforms.

